



FEMA

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News Release

Disaster Recovery Centers Opening in Eight Counties

KANSAS CITY, Mo. – Disaster Recovery Centers (DRCs) will be open starting November 13 in **Cape Girardeau, Carter, Howell, Iron, Mississippi, Ripley and Wayne counties** to assist Missourians who sustained damage to their primary residence or personal property due to the severe storms, straight-line winds, tornadoes, and flooding that occurred March 30 - April 8, 2025.

At all locations, FEMA and the U.S. Small Business Administration will help impacted residents with their disaster assistance applications, answer questions, and upload required documents. Other Disaster Recovery Centers (DRCs) can be found using the DRC Locator at fema.gov/DRC.

DRC Locations	DRC Hours of Operation
Cape Girardeau County Cape Girardeau EOC 3555 Veterans Memorial Drive Cape Girardeau, MO 63701	November 13-15: 8:00 a.m. – 4:00 p.m. November 16: Closed on Sunday November 17-18: 8:00 a.m. – 4:00 p.m. November 19: Closed at this location. See alternate location below. November 20-21: 8:00 a.m. – 4:00p.m.
Cape Girardeau County Jackson Area Chamber of Commerce 1846 E. Jackson Blvd. Jackson, MO 63755	November 19: 9:00 a.m. – 6:00 p.m.
Ripley County Ripley County Caring Community Partnership 209 West Highway Doniphan, MO 63935	November 13: 11:00 a.m. – 3:30 p.m. November 14-15: 8:30 a.m. – 3:30 p.m.
Howell County West Plains Civic Center 110 St. Louis Street West Plains, MO 65775	November 15: 11:00 a.m. – 6:00 p.m. November 16: Closed on Sunday November 17 - 18: 8:30 a.m. – 6:00 p.m.
Iron County Ironton City Hall 123 North Main Street Ironton, MO 63650	November 15: 11:00 a.m. – 2:00 p.m. November 16: Closed on Sunday November 17: 8:00 a.m. – 6:00 p.m. November 18: 8:00 a.m. – 4:00 p.m.
Mississippi County Charleston City Council Room 204 N. Main Charleston, MO 63834	November 15: 11:00 a.m. – 4:00 p.m. November 16: Closed on Sunday November 17 - 18: 8:30 a.m. – 4:00 p.m.
Wayne County Tabernacle Baptist Church 402 East Daniels Street Piedmont, MO 63957	November 15: 11:00 a.m. – 4:30 p.m. November 16: Closed on Sunday November 17 - 18: 8:30 a.m. – 4:30 p.m.

Carter County Carter County Courthouse 1122 Main Street Van Buren, MO 63965	November 17: 11:00 a.m. – 4:00 p.m. November 18 – 20: 8:00 a.m. – 4:00 p.m. November 21: 10:00 a.m. – 4:00 p.m.
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Those with disaster-related damage in **Bollinger, Butler, Cape Girardeau, Carter, Cooper, Dunklin, Howell, Iron, Mississippi, New Madrid, Oregon, Ozark, Reynolds, Ripley, Scott, Shannon, Stoddard, Vernon, Washington, or Wayne counties** may be eligible for assistance by registering with FEMA.

What to Bring

- If insured, the policy number or the agent and/or the company name.
- A current phone number and email address.
- Your address at the time of the disaster and the address where you are now staying.
- Your Social Security number.
- A general list of damage and losses.
- Banking information for direct deposit, if available.
- Receipts for disaster related items purchased (items to make repairs to home, hotel receipts, etc.)

FEMA financial assistance may include money for basic home repairs, personal property losses or other underinsured/uninsured, disaster-related needs such as childcare, transportation, medical needs, funeral, or dental expenses.

It is not necessary to go to a DRC to apply for FEMA assistance. The fastest way to apply is at DisasterAssistance.gov or by calling the FEMA Helpline at 800-621-3362. You can also download and use the [FEMA app](#). The deadline to apply is December 22, 2025. Those who use a relay service, such as video relay service (VRS), captioned telephone service or others, should provide FEMA with the number for that service.

Missourians who need disaster information, shelter information or referrals, or would like to volunteer are urged to call 211 or 1-800-427-4626. Multilingual services are available, and the 211 service is available throughout Missouri. For out-of-state access call 314-421-0700.

The Missouri State Emergency Management Agency (SEMA) and FEMA advise individuals and businesses impacted by the disaster to report damage to their local emergency management officials. Local officials can connect survivors to resources being provided by state departments and non-governmental organizations assisting with unmet needs.

*Note: Damage from the **March 14-15** severe storms, straight-line winds, tornadoes and wildfires in Bollinger, Butler, Camden, Carter, Franklin, Howell, Iron, Jefferson, Oregon, Ozark, Perry, Phelps, Reynolds, Ripley, St. Louis, Wayne, Webster and Wright Counties are not included in this declaration.*

*Damage from the **May 16** severe storms and tornadoes in the City of St. Louis, St. Louis County, Scott County, and surrounding area are not included in this declaration.*

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FEMA's mission is helping people before, during, and after disasters.